

CUSTOMER INFORMATION SHEET – COSTS OF SERVICE
GRAND LAKE PUBLIC WORKS AUTHORITY

P.O. BOX 420 OCHELATA, OKLAHOMA 74051
918-535-2302-----1-800-448-3264

WATER ONLY – with water main readily available

\$2,000.00

When our office receives your check and signed application for service - which is available on line @ www.glpwa.com or call and our office will mail you one - they will then send a meter set order to the local field office.

It is then up to you to get a contractor to open the ditch for your service line and expose our water line. Please understand that we do not dig. Digging is the homeowners' responsibility and speeds the process up greatly.

You or your contractor must first get a utility locate request from Call Okie @ 1-800-522-6543. We are a member of the Call Okie system and will receive your locate request from them. Our personnel will meet with you to help determine the best location for the meter.

You then need to call our field office at 918-257-5833 and coordinate your contractor's digging with our crew so they can install the meter on the edge of your property in a timely fashion.

Other variables:

If you have a septic system, we need a copy of your system inspection by ODEQ submitted with your signed application and check. If you don't have an ODEQ inspection, you must obtain one from their office at 918-253-4656 or write to ODEQ - PO Box 746 - Jay, OK 74346.

Well piping must be physically disconnected – a closed valve is NOT acceptable – EPA mandate.

Water main extensions and engineered projects are extra and with varied costs depending on conditions.

Any new construction with sewer available must get on the sewer system. Water only is not an option.

Multiple dwelling or commercial projects must be engineered and submitted to ODEQ in GLPWA's name with prior Board approval. Our engineer & staff each need a preliminary copy for review and mark up before a final draft is submitted to ODEQ. No project is recognized until we have the stamped and approved plans in our field office. This is to be completed before construction begins to avoid delays.

WATER and GRAVITY SEWER

\$2,350.00

Same as above plus a service tap fee of \$350 on an existing gravity line. System extensions are extra.

The homeowner still has to do all the digging and have the service line brought to your home.

WATER and PRESSURE SEWER STATION

\$5,550.00

Same as above plus the actual cost of the equipment, currently at \$3,200. Since we are a non profit organization, we can purchase the stations with our tax exempt status and pass the savings through to our customers. This gets you an approved grinder pump lift station with the capability of pumping into our system. We try to keep one in stock but they can take as long as six weeks for delivery.

PRESSURE SEWER STATION INSTALLATION CONTRACTOR

BY YOUR

You can get any certified septic installer or licensed plumber to do the install of your sewer station. You will also need a certified electrician to install the control panel on the side of your house close to the location of your station. Each station comes with an installation manual that details the install. The service line you supply is to be 1-1/4 "SDR 11 poly pipe which our crew will inspect, tap and weld together. This is after your contractor opens the entire ditch and installs the station - with concrete, pipe, control panel & 12 gauge coated solid tracer wire. After construction is completed, our crew will install the actual pump and do a start up of the system before accepting it into our collection system. Any construction short falls are the homeowners' responsibility whether we catch it during inspection or not. Doing both the water and the sewer taps at the same time is recommended.

PRESSURE SEWER SYSTEM OPERATION

The main breaker for the lift station is in your house electric panel typically located in the garage or laundry room. This means if there is a power surge or outage and your breaker trips out (very common in this area), your pump will not work until you reset the tripped breaker in your home.

The outside lift station control panel on the side of your house near the station itself is an interface for our personnel to check out or do service work to the station. This panel is to be locked with utility personnel only having access.

If there is high water inside the station, both the audible and visual alarms should activate on the outside panel. During a power outage if any water is used, you are filling the station and this will trigger the alarms to activate when the power is restored. Don't be startled, this is normal operation, the alarms should go off in a few minutes after the water is evacuated from the station.

You can silence the audible alarm by pressing the alarm silence button which is either on the side or the bottom of the outside control panel. If the alarm doesn't go off, please call us at 1-800-448-3264 and notify our answering service who will contact our "on call" employee to investigate the problem.

If you are going to be gone for extended periods of time, it is good to fill a bathtub and drain it on your way out the door. This will clean out any odor causing material and give the pump a longer life.

If you see or hear any of your neighbors alarms activated and they are not home, please call us at 1-800-448-3264.

SEWER SYSTEM INFORMATION

Our aerated lagoon system is made for household sewage only. No solvents, paints or industrial chemicals will be tolerated. Garbage disposal use is strongly discouraged as well. Grease IS NOT to be put into the sewer system. Any problems from grease will be billed to the homeowner. If a problem persists, your water service will be discontinued until you install a pre treatment system. More details of our FOG program (fats, oil & grease) can be viewed on our web site.

The treated water from our wastewater system is chlorinated and returned to the golf courses at the 'The Peninsula Resort' for reuse. This is a model system according to the Oklahoma Department of Environmental Quality. This is not a big city municipality that can deal with big city wastewater problems. Lets all learn to be good stewards of our environment and enjoy this beautiful lake for many years to come.

We at Grand Lake PWA appreciate your involvement with us and say "Thank You" for your patronage. Together, we can make this system work.