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**GRAND LAKE PUBLIC WORKS AUTHORITY**  
**POLICY**  
**LEAK CREDIT**

***Approved at July 21, 2000 Meeting***

Modified at January 16, 2009 Meeting  
Modified at July 3, 2009 Meeting  
Modified at October 21, 2016 Meeting

Grand Lake Public Works Authority will grant Leak Credit's for leaks based on the following guidelines.

Leak Credits are for Residential Customers only.

1. Customer must provide written request for credit with proof of leak and repair.
2. Maximum credit period is for 3 month's per leak.
3. Credit will be calculated in the following manner
  - A) Estimate normal usage by averaging
    1. Usage for same month last year
    2. 12 month's average usage
    3. Last 3 months average usage
  - B) Calculate Overage  
Deduct estimated normal usage from actual usage
  - C) Adjusted Bill  
Estimated normal usage plus 25% of overage. This amount to be billed at normal rates.

07/03/09

Each customer is allowed a one-time adjustment for a known leak of:  
Maximum bill per month to be 10 times normal bill.

This is a one time ever and adjustment is not dependent on size of leak (or bill), all criteria above must be met.